

POLICY AND COMMUNITY DIRECTORATE 2004/05 FIRST SIX MONTHS' PERFORMANCE INDICATORS

Report By: Performance Management Officer

Wards Affected

County-wide.

Purpose

1. To inform Members of the performance of the non-corporate functions of the Policy and Community Directorate against their national and local performance indicators for the first six months of 2004/05. To outline the key service issues arising during the period and detail the main areas of activity undertaken by those services during the two months since the last report.

Financial Implications

2. All expenditure in respect of performance indicators / targets is from approved budgets.

Considerations

3. As reported previously, Service Managers across Policy and Community are providing information on sets of key local indicators for their services. Information on those key local indicators, and any national Best Value indicators, where actual performance varies from the target significantly (more than plus or minus 10%) is detailed in Appendix 1.
4. As previously, Members also have an overview of the wider performance of individual service areas, as each Service Manager has provided a brief narrative that summarises the key issues, activities and achievements of their service during the period of August to September 2004.

RECOMMENDATION

THAT the Directorate's first six months' 2004/05 performance indicator information be noted, subject to any comments which Members may wish to make.

BACKGROUND PAPERS

- None identified